

CITIZEN

TOMORROW'S PRINTING TODAY



Cleaning & Care Instructions

Citizen printers are ready to be cleaned and disinfected



Cleaning & Care Instructions

A WIDE RANGE OF CITIZEN POS & LABEL PRINTERS ARE DISINFECTANT READY

Citizen POS Printers



CT-S751



CT-S601IIR, CT-S651II,
CT-S801II, CT-S851II



CT-S4500



CT-E351 & CT-E651



CT-S310II

Citizen Label Printers



CL-E300 & CL-E303



CL-E321 & CL-E331

COMPATIBLE CLEANING AGENTS

Cleaning chemicals will be supplied under various brand and trade names and they will vary depending upon the country of sale as well as the language of the labelling. The following chemicals will give the safest disinfection results.



ETHANOL

is used as a versatile disinfectant and cleaning agent. The best concentration of ethanol to use on Citizen printers is 70%.



ISOPROPYL ALCOHOL / ISOPROPANOL

is the most commonly used disinfectant and cleaning agent. The best concentration of isopropyl alcohol / isopropanol to use on Citizen printers is 70%.



OXYDOL / HYDROGEN PEROXIDE

is a natural antiseptic that can be used to clean wounds and disinfect surfaces. The best concentration of oxydol / hydrogen peroxide to use on Citizen printers is 3%



SODIUM HYPOCHLORITE SOLUTION

even in a low concentration can significantly reduce the infection of viruses on surfaces. The best concentration of sodium hypochlorite solution to use on Citizen printers is 0.05%.

Please carefully read the labels of the cleaning products to determine their contents. Any chemicals not mentioned on the list may not be suitable for cleaning printers. The strength of the active ingredients is not always clearly displayed as values for a specific chemical. Do not mix cleaning agents.



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HOW TO CLEAN A PRINTER SAFELY AND SECURELY

Before disinfecting a Citizen printer, it is particularly important that you observe a few things and strictly follow the instructions below.



Cleaning agents, especially ethanol and isopropanol, are extremely flammable and should never be used in proximity to high heat, so turn off the printer and unplug it when preparing to clean.



Never spray or pour the cleaning agent directly onto the printer. The cleaning agent should be applied to a soft cloth, which can then be applied to the printer.



The cleaning agent should be applied evenly and care should be taken to cover the entire surface.



Do not mix cleaning agents and follow the cleaning agent manufacturer's instructions, including allowing sufficient time after application for the cleaning agent to achieve maximum cleaning and disinfection. Once achieved, cleaning agent residue can be removed by wiping with a damp cloth, ensuring no droplets remain on the printer.



Citizen strongly recommends the use of gloves, protective eyewear and masks that cover both the nose and the mouth.



Ensure that others in the immediate vicinity of the cleaning are also properly protected or are moved a safe distance away from the printer for the entirety of the cleaning process.



The purpose of these Cleaning & Care Instructions (Instructions) is to aid in customer and user efforts to establish and maintain clean and healthy working environments, especially those into which the CITIZEN printer has been placed. However, the effectiveness of these Instructions in accomplishing these objectives relies on a variety of factors outside CITIZEN's control, including at least the age, quality and purity of the cleaning agent used, the concentration in which it is applied, the skill of the personnel performing the cleaning, the frequency of cleaning, the environment in which the printer is used and the extent to which the cleaning agent manufacturer's and these instructions are followed, among many others. Accordingly, CITIZEN (INCLUDING ITS PARENT AND AFFILIATED COMPANIES) CANNOT AND DOES NOT REPRESENT, WARRANT OR IN ANY WAY GUARANTEE THAT ADHERENCE TO THESE INSTRUCTIONS WILL RESULT IN COMPLETE PRINTER DISINFECTION OR COMPLETE ELIMINATION OF ALL BACTERIA, VIRUSES (INCLUDING COVID-19) OR OTHER CONTAMINANTS, NOR DOES IT IN ANY WAY ACCEPT ANY RESPONSIBILITY OR LIABILITY IN CONNECTION WITH SAME OR OTHERWISE, ALL OF WHICH IT HEREBY EXPRESSLY DISCLAIMS.

These Cleaning & Care Instructions apply only to CITIZEN whole printers designated in writing by CITIZEN as "Disinfectant-Ready" and do not apply to any CITIZEN printers not so designated, nor to any print mechanisms, subassemblies, parts or supplies, for which application of the above-listed disinfectant agents is not recommended or approved by CITIZEN.

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