CITIZEN

TOMORROW'S PRINTING TODAY



Cleaning & Care Instructions

A WIDE RANGE OF CITIZEN POS & LABEL PRINTERS ARE DISINFECTANT READY

Citizen POS Printers







CT-S4500



CT-S601IIR, CT-S651II CT-S801II, CT-S851II



CT-E351 & CT-E651

Citizen Label Printers



CL-E300 & CL-E303



CL-E321 & CL-E33

COMPATIBLE CLEANING AGENTS

Cleaning chemicals will be supplied under various brand and trade names and they will vary depending upon the country of sale as well as the language of the labelling. The following chemicals will give the safest disinfection results.



ETHANOL

is used as a versatile disinfectant and cleaning agent. The best concentration of ethanol to use on Citizen printers is 70%.



ISOPROPYL ALCOHOL / ISOPROPANOL

is the most commonly used disinfectant and cleaning agent. the best concentration of isopropyl alcohol / isopropanol to use on Citizen printers is 70%.



OXYDOL / HYDROGEN PEROXIDE

is a natural antiseptic that can be used to clean wounds and disinfect surfaces. The best concentration of oxydol / hydrogen peroxide to use on Citizen printers is 3%



SODIUM HYPOCHLORITE SOLUTION

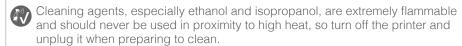
even in a low concentration can significantly reduce the infection of viruses on surfaces. The best concentration of sodium hypochlorite solution to use on Citizen printers is 0.05%.

Please carefully read the labels of the cleaning products to determine their contents. Any chemicals not mentioned on the list may not be suitable for cleaning printers. The strength of the active ingredients is not always clearly displayed as values for a specific chemical. Do not mix cleaning agents.

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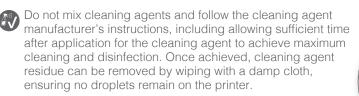
HOW TO CLEAN A PRINTER SAFELY AND SECURELY

Before disinfecting a Citizen printer, it is particularly important that you observe a few things and strictly follow the instructions below.









Citizen strongly recommends the use of gloves, protective eyewear and masks that cover both the nose and the mouth.

Ensure that others in the immediate vicinity of the cleaning are also properly protected or are moved a safe distance away from the printer for the entirety of the cleaning process.

The purpose of these Cleaning & Care Instructions (Instructions) is to aid in customer and user efforts to establish and maintain clean and healthy working environments, especially those into which the CITIZEN printer has been placed. However, the effectiveness of these Instructions in accomplishing these objectives relies on a variety of factors outside CITIZEN's control, including at least the age, quality and purity of the cleaning agent used, the concentration in which it is applied, the skill of the personnel performing the cleaning, the frequency of cleaning, the environment in which the printer is used and the extent to which the cleaning agent manufacturer's and these instructions are followed, among many others. Accordingly, CITIZEN (INCLUDING ITS PARENT AND AFFILIATED COMPANIES) CANNOT AND DOES NOT REPRESENT, WARRANT OR IN ANY WAY GUARANTEE THAT ADHERENCE TO THESE INSTRUCTIONS WILL RESULT IN COMPLETE PRINTER DISINFECTION OR COMPLETE ELIMINATION OF ALL BACTERIA, VIRUSES (INCLUDING COVID-19) OR OTHER CONTAMINANTS, NOR DOES IT IN ANY WAY ACCEPT ANY RESPONSIBILITY OR LIABILITY IN CONNECTION WITH SAME OR OTHERWISE. ALL OF WHICH IT HEREBY EXPRESSLY DISCLAIMS.

These Cleaning & Care Instructions apply only to CITIZEN whole printers designated in writing by CITIZEN as "Disinfectant-Ready" and do not apply to any CITIZEN printers not so designated, nor to any print mechanisms, subassemblies, parts or supplies, for which application of the above-listed disinfectant agents is not recommended or approved by CITIZEN.

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